



Client Satisfaction Survey

The Members of the National Association of the Remodeling Industry, NARI, ask you to rate their services, so other consumers can have confidence in choosing a professional remodeling contractor or service provider.

The following company provided services for me:

Company Name: _____

Company Address: _____

Description of work performed: _____

Level of satisfaction: A=excellent, B=good, C=fair, D=poor, F=unacceptable

- 1. Quality of work A B C D F
- 2. Responsiveness A B C D F
- 3. Punctuality A B C D F
- 4. Professionalism A B C D F

Comments:

Your Name: _____

Phone number: _____

I confirm that the information provided in the survey is true and accurate and represents my actual first-hand experience.

Signature: _____ Date: _____

Send to: NARI, 285 N. State St., Suite 102, Westerville, OH 43081
You may also submit the same information on our website: www.trustnari.org
Note: NARI may call to confirm your survey answers.



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